

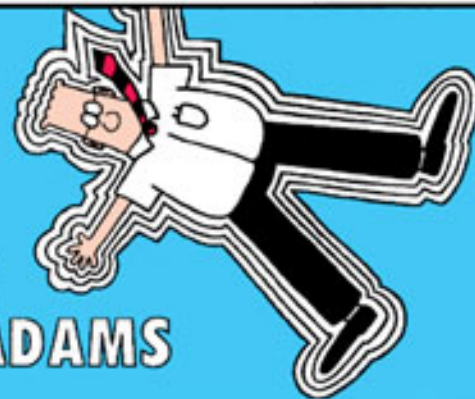
# On the Road with the EPSDT PIP



Next steps on the Statewide  
EPSDT PIP 2008-09



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BY  
SCOTT ADAMS

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CAN YOU DESIGN  
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# Participants:

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- o California Mental Health Directors Association (CMHDA )
- o APS Healthcare, California External Quality Review Organization (APS CAEQRO)
- o California Council of Community Mental Health Agencies (CCCMHA)
- o California Alliance of Child and Family Services (CACFS)
- o Other Stakeholders, to include:
  - o County Welfare Directors Association (CWDA)
  - o Department of Social Services (DSS)



# DMH EPSDT PIP Work Group

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Rita McCabe  
Marc Grimm  
Caroline Castaneda  
Sophie Cabrera  
Heide Lange  
Sandy Lyon  
Nik-Cole Johnson  
John Dahl



# UPDATE

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- **Since the Last Webinar meeting:**
- Over 19,364 hits on the web site as of 10/27/08.
- Information Notice 08-29 was issued on October 6, 2008.
- On October 13, 2008, APS data was posted onto ITWS to assist MHPs in identifying the initial study group.
- Contract language is finalized and going into the 2008-09 contract.
- The Design and Implementation Group concluded October 6, 2008 when the Information Notice was published.
- Established participants for Technical Assistance Group (TAG) and have held one TAG conference call.
- Continuing to provide education to MHPs, providers and stakeholders – More Webinars!



# Perceptions

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- There has been discussion that this is just a thinly veiled attempt to save money.
- Nothing thinly veiled about it.
- State General Funds were reduced in the last year and are reduced for this year.
- Revenues to the State continue to be down. The coming year looks worse.



## Perceptions (cont.)

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- Recall that this was originally a Balanced Budget Reduction Proposal to address the State's fiscal crisis. Originally, the Department had proposed to make changes in Day Treatment by adding service necessity criteria.



## Perceptions (cont.)

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- That proposal was rejected and the Department was asked to work with stakeholders to develop another proposal.
- The goal was to use existing processes to minimize any additional administrative burden on providers and MHPs, and to seek efficiencies that would result in better outcomes for clients.
- The Department worked with CMHDA, CWDA, CACFS, CCCMHA and others to develop the EPSDT PIP proposal based on a review and discussion of trends in data.
- The Department believes that improvements in quality achieved through more focused management of care can result in savings.





# Perceptions (cont.)

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- Child specific charts

# Trailer Bill Language

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- Trailer Bill language was proposed and comments were provided by stakeholders.
- SEC. 17 Section 5777 of the Welfare and Institutions Code is amended to read:

(2) (A) Commencing July 1, 2008, county mental health plans, in collaboration with the department, the federally required external review organization, providers, and other stakeholders, shall establish an advisory statewide performance improvement project (PIP) to increase the coordination, quality, effectiveness, and efficiency of service delivery to children who are either receiving at least three thousand dollars (\$3,000) per month in the Early and Periodic Screening, Diagnosis, and Treatment (EPSDT) program services or children identified in the top 5 percent of the county EPSDT cost, whichever is lowest. The Statewide PIP shall replace one of the two required PIPs that the mental health plans must perform under federal regulations outlined in the mental health plan contract.



## Trailer Bill Language (cont.)

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(B) The federally required external quality review organization shall provide independent oversight and reviews with recommendations and findings or summaries of findings, as appropriate, from a statewide perspective. This information shall be accessible to county mental health plans, the department, county welfare directors, providers, and other interested stakeholders in a manner that both facilitates, and allows for, a comprehensive quality improvement process for the EPSDT Program.



## Trailer Bill Language (cont.)

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(C) Each July, the department, in consultation with the federally required external quality review organization and the county mental health plans, shall determine the average monthly cost threshold for counties to use to identify children to be reviewed who are currently receiving EPSDT services. The department shall consult with representatives of county mental health directors, county welfare directors, providers, and the federally required external quality review organization in setting the annual average monthly cost threshold and in implementing the statewide PIP. The department shall provide an annual update to the Legislature on the results of this statewide PIP by October 1 of each year for the prior fiscal year.



## Trailer Bill Language (cont.)

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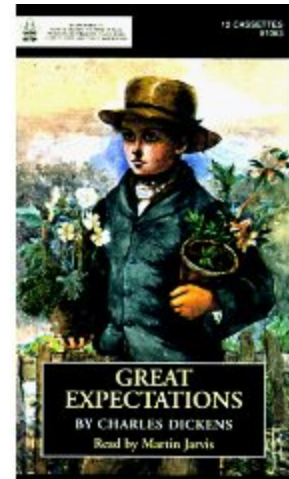
(D) It is the intent of the Legislature for the EPSDT PIP to increase the coordination, quality, effectiveness, and efficiency of service delivery to children receiving EPSDT services and to facilitate evidence-based practices within the program, and other high-quality practices consistent with the values of the public mental health system within the program to ensure that children are receiving appropriate mental health services for their mental health wellness.

(E) This paragraph shall become inoperative On September 1, 2011.

# Great Expectations

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- DIG participation expectations:
  - Process is based in continuous quality improvement
  - Focus is on improving client outcomes
  - Collegial process
  - Culture of trust
  - Nonjudgmental working participants
  - Data sharing is for the purposes of the PIP
  - This is not a routine exercise
  - We are all in this together





# Great Expectations (cont.)

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- The Department expects MHPs and Providers to treat this as a Federally required Performance Improvement Project and to take this PIP further than a simple a routine chart review exercise.
- The Department expects MHPs and Providers to continue to meet children's mental health needs.
- The Department expects MHPs to timely report on the study group and for Providers to be helpful in that process.
- You can expect the Department will take this project seriously and that it is a high priority.



## Great Expectations (cont.)

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- You can expect to continue to be included in this project and to be kept fully informed of progress.
- You can expect the Department to be responsive to your questions and to address your concerns.
- You can expect the Department will be reporting to the Legislature on our joint progress.
- We all expect to continue working in cooperation and with mutual respect.
- We have to continue to communicate and have open and frank discussions.



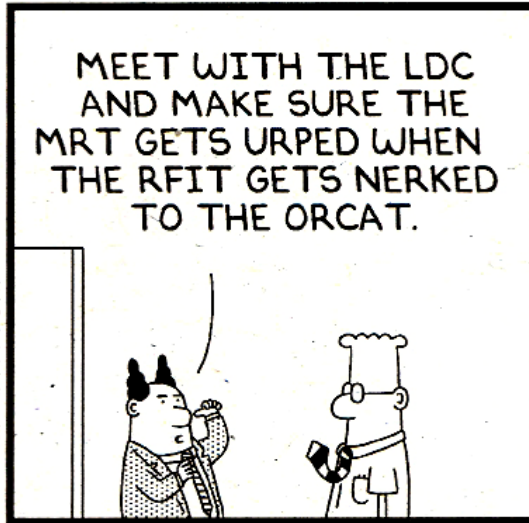
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- Walk through DMH Information Notice 08-29 and attachment

# EPSDT PIP Acronyms

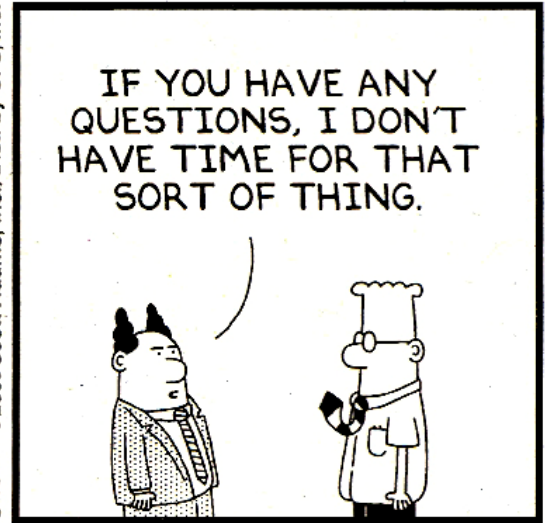
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EPSDT PIP ACRONYMS	
Acronyms	Definitions
APS	APS Healthcare
CACFS	California Alliance of Child and Family Services
CAEQRO	California External Quality Review Organization
CCCMHA	California Council of Community Mental Health Agencies
CCN	County Client Number
CCR	California Code of Regulations
CFR	Code of Federal Regulations
CIMH	California Institute for Mental Health
CMHDA	California Mental Health Directors Association
CSI	Client and Service Information
CWDA	County Welfare Directors Association
DIG	Design and Implementation Group
DMH	Department of Mental Health
DOB	Date of Birth
EPSDT	Early Periodic Screening, Diagnosis, and Treatment
EQRO	External Quality Review Organization
FSP	Full Service Partnership
ITWS	Information Technology Web System
MHP	Mental Health Plan
MHSA	Mental Health Services Act
PHF	Psychiatric Health Facility
PIP	Performance Improvement Project
QA	Quality Assurance
QR	Quartile
SCERP	Small County External Review Project
SD/MC	Short Doyle/Medi-Cal
SSN	Social Security Number
TAC	Technical Assistance Group
TBS	Therapeutic Behavioral Services
TCM	Targeted Case Management
UM	Utilization Management



# Questions or Concerns?

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- For general questions or concerns regarding the EPSDT PIP, please email us at:
  - [EPSDT.PIP@dmh.ca.gov](mailto:EPSDT.PIP@dmh.ca.gov)
- For general background and ongoing information on the EPSDT PIP, please visit the following website:
  - [http://www.dmh.ca.gov/Services\\_and\\_Programs/Medi\\_Cal/EPSDT\\_Statewide\\_PIP.asp](http://www.dmh.ca.gov/Services_and_Programs/Medi_Cal/EPSDT_Statewide_PIP.asp)
- For questions about ITWS, please call:
  - John Dahl or Heide Lange (916) 654-5722



# Available Recorded Training Webinars

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JULY 10, 2008 - "Roadmap to a PIP"

(Background information and training)

JULY 30, 2008 – "Training Webinar Follow-Up and Q&A"

(Q&A discussion; review of activities since last call; data walk through)

AUGUST 21, 2008 - Training Webinar Follow-Up and Q&A

(Review of activities since last call: data review from providers perspective; draft study question)



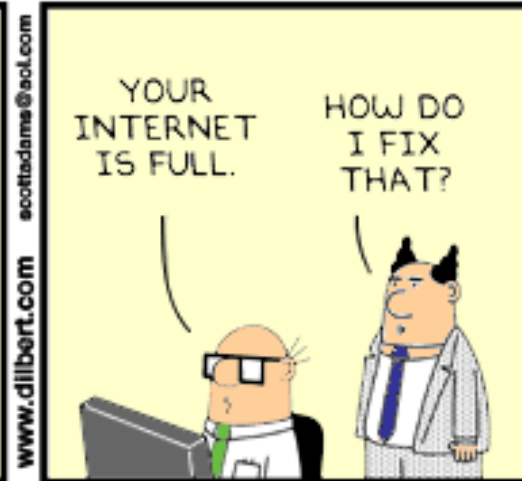
# Study Question

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- **Statewide: Will implementing activities such as, but not limited to: improved utilization management, care coordination activities, data collection, review and validation, and a focus on the outcomes of interventions lead to enhanced quality, effectiveness and/or efficiency of service delivery to children receiving EPSDT funded mental health services?**

# Marc Grimm Data Review

404  
NOT FOUND



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# APS Section







## APS (cont.)

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EPSDT PIP Baseline Eligibility Process

Presented by APS



## APS (cont.)

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EPSDT PIP Instructions for MHPs



## APS (cont.)

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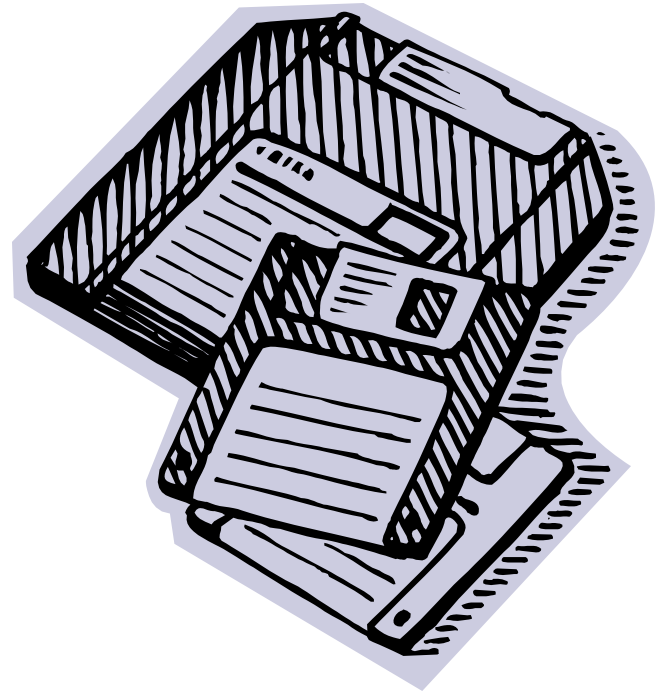
- 3K EPSDT PIP Eligible Population
- Top 5 EPSDT PIP Eligible Population

# ITWS Section

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# Marti Johnson's Section



## Statewide Early Periodic Screening, Diagnosis, and Treatment (EPSDT) Performance Improvement Project (PIP) Study Group Participant Enrollment Form

Please complete the fields below for each study group participant in the EPSDT PIP. This form should be completed initially at the participant's inclusion in the study group and again at each participant's discontinuation from the study group. All fields are required except for the **Participation End Date** which is only required when the participant is discontinuing from participation.

County Code

Social Security Number

County Client Number

First Name

Last Name

Date of Birth

Gender

☐ Male ☐ Female ☐ Other

Participation Start Date

Participation End Date (when applicable)

Submit



Go



# WHAT'S NEXT?

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- MHPs will establish a process for ongoing identification of clients who meet the criteria for evaluation to participate in the PIP.
- By December 31, 2008, the MHPs will provide an initial update of current client information to DMH.
- The Technical Assistance Group (TAG) will continue to meet, tele-conference and/or Webinar as needed and provide education and training to providers and stakeholders.

# Q&A



# Weekly County Calls

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- These will begin 11/15/08 with reporting to:  
[EPSDT.PIP@dmh.ca.gov](mailto:EPSDT.PIP@dmh.ca.gov)

